



4780 North State Road 7 • Lauderdale Lakes, Florida 33319 • 954-739-1114 • 954-535-0407 fax • 954-735-4371 TDD • [www.bchaff.org](http://www.bchaff.org)

Dear BCHA Residents:

BCHA is taking action to help reduce the spread of coronavirus 2019 (COVID-19). We want to do everything we can to protect residents, BCHA staff, and others in our community. We are closely following the recommendations of public health agencies including the Florida Health Department and the Center for Disease and Prevention (CDC).

**To reduce the likelihood of getting or spreading the coronavirus please do the following:**

- Wash hands often for at least 20 seconds, using warm water and plenty of soap, especially after touching shared objects such as door handles.
- Avoid touching your face, eyes, mouth and nose.
- Clean frequently touched objects and surfaces.
- Cover coughs and sneezes, using a tissue (dispose of it after one use) or your forearm, not your hands.
- Consider home preparedness and stocking up on extra groceries, medicines, and other supplies.
- Avoid handshaking.
- Consider staying at home and away from crowds as older adult and persons with underlying health issues are highly vulnerable.
- If you have questions, contact your doctor via telephone before going to their office or clinic.

**If you feel sick or are showing symptoms** like fever, cough or shortness of breath, do the following:

- Stay home except for attending medical appointments.
- Avoid contact with others.
- Telephone your property management office or e-mail BCHA staff if you want help but please do not go to a BCHA office. We want to help if at all possible, but also need to keep staff healthy to continue to serve our tenants and residents.
- Call your doctor as needed, especially if you are over age 60, have chronic medical conditions, or are pregnant.

**\*\*Please make all maintenance request at the number above\*\***

**If you live in a BCHA building and you or a family member get the coronavirus, please let BCHA staff know by phone.** We want to support you and take action to prevent the spread of the virus.

**BCHA is aware that residents' sources of income may be impacted by this developing situation.** If you are unable to pay your rent, please contact a BCHA staff member as soon as possible at the number above.

Based on guidance from Broward County Government, [www.broward.org](http://www.broward.org), **BCHA may need to close our offices.** If that happens, please use the telephone number above, or e-mail, to contact BCHA staff. For more information on the virus you may contact the Florida Health Department at [www.FloridaHealth.gov](http://www.FloridaHealth.gov) or by phone at 954-412-7300.

Thank you for your help in following the above guidance. We recognize these may be stressful times for many of the people we serve, and we want to do everything we can to help protect and support you.

Broward County Housing Authority,  
Management Team