

TST NEWS



★ Welcome to the October Edition of TST News

As we step into FY2027, we begin a new chapter filled with fresh goals, renewed energy, and exciting opportunities to continue strengthening our technology services across the agency. Thank you for your ongoing partnership, collaboration, and commitment to excellence together, we're ready to make this fiscal year our best yet.

We also welcome the arrival of October and the start of the fall season, a time of transition, reflection, and new momentum. Just as the season brings change and growth, we look forward to embracing innovation, enhancing our processes, and delivering even stronger support to our teams. Here's to a productive fall and a successful FY2027! 🍁

🔥 NSPIRE-V Is Officially Here! 🔥

A New Era of Inspections Begins Today

We are excited to announce that starting today, our agency has fully transitioned from HQS to the new HUD NSPIRE-V inspection standards. This marks a major milestone in our regulatory compliance and operational modernization efforts.

We are officially up and running, actively receiving and performing inspections in accordance with the new HUD NSPIRE-V regulations. This upgrade strengthens our commitment to quality, safety, and improved housing outcomes. Thank you to everyone involved in planning, coordination, training, and execution. Your teamwork made this transition smooth and successful.



🎉 TST News Spotlight: Alfred Muñoz Earns His First Technology Certification! 🎉

We are proud to announce that Alfred Muñoz has officially earned his first IT industry certification: the CompTIA Tech+ credential! This certification represents a major professional milestone and reflects Alfred's dedication, hard work, and commitment to growing his technical skillset.

The CompTIA Tech+ certification validates foundational IT knowledge, including hardware, software, troubleshooting, networking basics, device support, and essential IT operations practices. It is widely recognized across the industry as a launching point for IT professionals beginning their certification journey.



📶 TST Expands Wireless Coverage at Headway – Enhanced Lobby Connectivity Now Live!

The Technology Services Team (TST) is excited to announce the successful extension of wireless network coverage at the Headway location, delivering a stronger, more reliable connection throughout the lobby area.

This upgrade comes as part of our ongoing commitment to improving digital accessibility, strengthening infrastructure, and ensuring that both staff and visitors benefit from seamless connectivity in all common spaces.

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TST Continues Laptop Modernization for HCV Staff with New Dell Pro 14 (PC14250) Rollout

The Technology Services Team (TST) is pleased to announce the continued rollout of upgraded laptops for our Housing Choice Voucher (HCV) staff as part of our agency-wide modernization initiative. Last month, we deployed the new Dell Pro 14 PC14250, a high-performance, business-class device designed to support the growing technological needs of our team.

A special thank you to the HCV team for your patience, coordination, and readiness as we deploy these new systems. Your feedback helps us fine-tune configurations and ensure the best possible experience. TST remains committed to equipping our teams with modern, reliable technology that supports our mission and enhances our service to the community.



★ Innovation Committee & Senior Leadership members Begin AI Adoption Specialist Training at FIU

The Technology Services Team is proud to announce that members of the Innovation Committee and members of our Senior Leadership Team, have officially enrolled in Florida International University's AI Adoption Specialist Training Course. This marks an exciting step forward in strengthening our agency's ability to strategically evaluate, implement, and govern artificial intelligence solutions.

We congratulate all participating members of the Innovation Committee and Senior Leadership Team for taking this important step. Their continued learning and vision will play a vital role in shaping our agency's future.



Board Room Technology Upgrades Continue with New R7 Workstation Acquisition

The Technology Services Team (TST) is pleased to announce the acquisition of a second R7 workstation, equipped with a 1 TB SSD and 32 GB of RAM, as part of our continued effort to modernize and improve the Board Room's technology infrastructure.

This powerful new system will significantly enhance performance during meetings, presentations, virtual sessions, and hybrid gatherings, ensuring a smoother, faster, and more reliable experience for leadership, staff, partners, and community stakeholders.



TST News Update: Testing for ELITE Release 2.6.2 Has Officially Begun

The Technology Services Team (TST) is pleased to announce that testing for the new ELITE Release 3.6.2 has officially started. This release introduces several enhancements designed to improve system performance, stability, and user experience across our operations. We appreciate everyone involved in this important phase of our system upgrade. Your participation ensures ELITE continues running efficiently and supports our agency's mission with reliable, modern technology.